ZENEC MAP UPDATES & EXTRAS



Zenec.naviextras.com is the official map and content update portal for ZENEC naviceiver devices running on customized iGO navigation software. The website is available in 9 languages, includes online support and offers a wide selection of maps for over 75 countries, compatible with all ZENEC devices that feature GPS functionality.

Why update your navigation software?

- Bridges, highways and road junctions worldwide are being closed and opened every day
- Street names and traffic rules change frequently
- Extend maps that were originally installed in your navigation device* for your holidays and business travels
- Buy TMC Pro lifetime license to benefit from dynamic re-routing in traffic areas of high density
- * Offered content can vary depending on device.

Advantages of Zenec.naviextras.com

- Enjoy easy access to map updates and additional maps
- Redeem your "latest map guarantee" by downloading up-to-date maps* within 30 days after first activation of the nav software on your device by GPS signal
- Improve your personal navigation experience by adding and updating 3D extras, points of interest, voice profiles etc.
- Subscribe to traffic information services
- Pick your favorite discounted choice from a wide selection of single updates and annual map subscriptions during promotional sales activities
- Sign up for the Naviextras newsletter to receive the lastest news, special offers or critical updates for your device
- Conveniently pay selected content 24/7 with your credit card online

Navigation content updates & customer support

- Should you encounter difficulties during the installation of a map update or extra content, contact the naviextras support team to obtain help: https://zenec.naviextras.com/shop/portal/support
- For map update guidelines fitting to your particular ZENEC device, visit http://www.zenec.com/de/support/softwareupdates/ and select your model respectively.
- In case you find map errors or route guidance inconsistencies, you can report to Tele Atlas directly to obtain a tech ticket and a (potential) fix for the problem as follows: http://mapinsight.teleatlas.com/mapfeedback/index.php





^{*} If new maps are available.